

Office Policies

- We frequently see emergency eye problems from the local emergency rooms. Your visit might be temporarily delayed because of these emergencies.
- We strive to see patients on their scheduled appointment time. It may appear that other patients are being taken prior to your scheduled appointment, but they may have testing to perform, require pupillary dilation, or have an appointment with one of the other doctors in the practice.
- We are required to monitor for insurance fraud. Therefore, we ask for a picture I.D.
- We require that you keep our office apprised of your current insurance information. If you don't provide accurate insurance information for the visit, then we will be unable to bill the insurance company. Therefore, you will be responsible for the bill.
- We need your current insurance card to scan in the computer at the time of visit.
- Copay's are due at the time of service. We would prefer payment by check or credit card.
- Again, we strive to see patients at their scheduled appointment time. If you arrive prior to your appointment this does not mean that you will be taken earlier than your scheduled appointment.
- We don't release medical or billing information to anyone other than the patient, legal guardian, or insurance company without your approval.